## FACULTY PASSWORD RESET:

Here the instructions how to change your password.

- 1. Press Ctrl + Alt + Delete.
- 2. Press change Password.
- 3. Type Old password.
- 4. Type new password and confirm the password.
- 5. Press the arrow.



## STUDENT PASSWORD RESET:

## Chromebook or Google accounts:

- EMAIL <u>Elizabeth.Butrick@ppsd.org</u> or <u>Kimberly.yeaw@ppsd.org</u>
  - The student's full name and student's ID

## Desktops or Laptop (network access)

- EMAIL <u>Helpdesk@ppsd.org</u>
- STATE the following:
  - Please reset the student's network password... student's name and student's ID.
  - Note: The reset may take time for a response because of the demands of the Technology helpdesk.

To ensure all students are not losing instructional time, **<u>please do not send students to the</u>** <u>**library with or without a computer/Chromebook for these issues**</u>. We can quickly reset passwords electronically via email without interrupting instruction in your classes and the library.